



BAAL Online Event FAQ's

- **What platform will the event be held on?**

Zoom Webinar.

- **Do I need to have a Zoom account to access the event?**

No, you do not need your own Zoom account.

- **How secure is Zoom?**

All meetings are encrypted with AES 256 bit GCM encryption. Zoom have made end-to-end encryption of meetings available to create a highly secure meeting environment. The BAAL meeting will be passcode protected and the waiting room feature will be applied to ensure the meeting is secure.

- **Will there be opportunity to ask questions during the sessions?**

Delegates can ask questions through the Q&A and chat, although most questions will not be answered until the end of each session. Please be aware speakers will do their best to answer all questions but depending on volume this may not be possible.

- **When will I receive joining instructions?**

14 days prior to the event.

- **Who do I contact if I do not receive the joining instructions?**

If you have not received your joining instructions by Tuesday 1st September, please contact admin@baal.org.uk or 0330 333 0485.

- **I cannot access the event link, what shall I do?**

On the day of the event if you are having trouble accessing the event, please call 0330 333 0485.

- **Will speaker presentations be available after the conference?**

Presentations will be available on the members' area where consent has been provided.

- **Will the sessions be recorded and available after the event?**

Yes, the sessions will be recorded and available on the members' area of the website.



- **Can I promote the event on social media and what is the hashtag for the event?**

Yes, please feel free to post about the event using #BAALonline although this is a members' only event.

- **Will I receive a CPD certificate after the event?**

No, CPD certificates will not be provided for this event.

- **Can I share my BAAL conference login information with other colleagues?**

We ask you not to do this, the BAAL conference has limited spaces available and we are offering these to members of BAAL only. Each person will be listed individually and allowed into the conference only if they are registered to attend. With that said, there is nothing stopping you from allowing your colleagues to enjoy the conference right next to you from wherever you are viewing the event!